

THOUSAND OAKS SURGICAL HOSPITAL *Media Release*

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THOUSAND OAKS SURGICAL HOSPITAL EARNS NATIONAL ACCREDITATION USING PROGRAM FROM DNV HEALTHCARE

Thousand Oaks, CA...May 14, 2010 – Thousand Oaks Surgical Hospital (TOSH) today announced that it has achieved full accreditation from DNV Healthcare using its innovative program that integrates the Medicare Conditions of Participation with ISO 9001 quality standards.

“The DNV accreditation program provides us the opportunity to simultaneously satisfy our Medicare accreditation requirements and implement the ISO standards all at the same time,” says Robert Shaw, Chief Executive Officer of TOSH. “This is much more than an accreditation program; it’s a catalyst for our ongoing commitment to patient safety and clinical quality.”

Accreditation can directly affect the quality of hospital care. Why? Because while undergoing the accreditation process, a hospital makes critical decisions about how it treats diseases, stores medications and allocates clinical staffing. In short, accreditation impacts the way hospitals operate.

Taking Accreditation to a New Level

DNV Accreditation is based on the NIAHOSM (National Integrated Accreditation of Healthcare Organizations) standards that encourage collaboration between different hospital departments. Previous approaches to accreditation use one inspection checklist for every hospital no matter where they are located or the types of patients they serve. DNV focuses on what works best for each hospital and therefore opens the door to innovation.

“The key difference that we’ve noticed about DNV Accreditation is its ability to promote sharing of ideas and information among staff, which in turn advances our efforts in patient safety and quality care,” says Shaw.

Thousand Oaks Surgical Hospital has been accredited previously by another CMS-approved program.

“We feel that by moving to DNV we are taking our organization to an all new level,” adds Shaw. “The DNV accreditation and ISO 9001 processes are very demanding, but the experience is actually less stressful on our staff because we are constantly improving and find ourselves in a higher state of readiness for the accreditation survey,” continued Shaw.

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ISO 9001:2008 is recognized by businesses around the world as the benchmark for continual quality improvement. Innovative hospitals have started embracing ISO as a way to identify and focus on the most successful approaches to patient care, billing and other critical aspects of running a modern hospital system.

The DNV surveyors were very professional and provided us good information about ways to improve services to our patients. They were exacting in their review of our workflows but very open to discussion and happy to share ideas about how other hospitals solve problems similar to ours,” Shaw says. “We look forward to a long relationship with this organization.”

Unlike other accreditation programs, DNV surveyors will visit TOSH on regular annual intervals to monitor the organization’s progress in implementing the new requirements.

About Thousand Oaks Surgical Hospital

TOSH is located at 401 E. Rolling Oaks Drive in Thousand Oaks, California. The facility hosts 6 operating suites, 1 cystoscopy operating suite, 8 pre-op rooms, 13 post-op rooms, 6 private recovery rooms, and 21 private overnight rooms.

TOSH currently provides multiple surgical services including ear, nose, and throat surgery (ENT), general surgery, gynecology, neurosurgery, ophthalmology, orthopedics, pain management, plastic surgery, podiatry, spinal surgery, sports medicine, and urology. Innovative and comprehensive surgical programs are provided that include weight loss procedures, minimally invasive endoscopic brain surgery, and joint replacement surgery, which also includes minimally invasive techniques.

For more information, visit www.TOSHospital.com.

About DNV Healthcare

DNV Healthcare Inc., with offices in Cincinnati and Houston, is a division of DNV, an independent foundation dedicated to safeguarding life, property and the environment. Globally, DNV has 300 offices in 100 different countries. For more information about DNV Healthcare and DNV hospital accreditation, visit www.dnvaccreditation.com.

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